

# Oconto County Department of Health and Human Services

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## 2019 Annual Report



*...promoting healthy and responsible families*

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## VISION

Our Vision is to provide or arrange social, financial, medical and emotional support to the people of Oconto County.

Individuals and families will be treated with respect and dignity, and ensured the right to privacy.

## MISSION

Oconto County Department of Health and Human Services

... promoting healthy and responsible families.

## DIRECTOR'S LETTER

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Dear Health and Human Services Board Members:

Our 2019 Annual Report is offered here and details the work of the Oconto County Dept. of Health and Human Services in partnership with its Board.



In 2019 the Board experienced a change of Chair and all members remained for the second straight year. This consistency allowed for some administrative accomplishments, including a comprehensive re-writing of the by-laws. Notably in this revision, was the elimination of all standing committees, and a return to a process of appointment of members by the County Board Chair with confirmation of the County Board. In addition, the Board hired a new Business Manager and provided support for a number of new budget and program initiatives to occur in 2020, including the pursuit of federal funds to build a new structure on the New View Industries grounds.

Most significantly for the Department in 2019, was our important role in the response to the devastating wind storm in July 2019 on the northern end of the County. This response, led by our Public Health Division, not only proved effective for the community, but also fine-tuned processes being developed throughout the County for future emergency events.

Our Administrative Support Division underwent significant change during the year, with 5 new staff of only 9 positions, including a new Business Manager. This group has been able to unite within the year to accomplish stability in the Department's operations. The veteran staff and new Manager deserve to be commended for this successful transition. In 2020, we will be proposing a reorganization of this group in an attempt to minimize future disruption.

The Community Services and Vocational Services Divisions in a cooperative effort launched new programs to expand services to mentally ill and disabled youth, taking advantage of new funding streams offered through the State. These efforts will continue with the addition of new construction on the New View Industries grounds, if funding is approved in 2020.

The GED program to inmates housed at our Law Enforcement Center began in the summer and has been more successful to date than we had predicted. This program will also be continued in 2020.

Finally, during the budget hearing process, the County Board of Supervisors, upon the recommendation of the Health and Human Services Board, increased the county levy allocation to the Department for future programming to begin in 2020. The initial areas of intervention will be with services in the law enforcement center for substance abuse, with an emphasis on methamphetamine use, job skills and vocational services to inmates and community members, and specialized newborn baby and parenting services in the community.

On behalf of the staff of the Health and Human Services Department, we would like to express our appreciation to the Health and Human Services Board, the Oconto County Board of Supervisors, and all sub-committees for supporting us and allowing us to develop our services to effectively meet the significant needs that exist in Oconto County.

Respectfully Submitted,

Michael G. Reimer, Director  
Oconto County Dept. of Health and Human Services

## 2019 BOARD OF DIRECTORS AND COMMITTEES

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Diane Nichols, Chair  
4295 County Road J  
Oconto, WI 54153

Judith Buhrandt  
13440 State Highway 32-64  
Mountain, WI 54149

Loretta Shellman  
P O Box 128  
Oconto Falls, WI 54154

Alan Sleeter, Vice Chair  
10005 Madsen Rd  
Suring, WI 54174

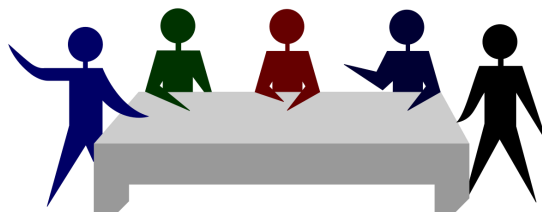
Karl Ballestad  
5585 Elm Avenue  
Oconto, WI 54153

Kathy Gohr  
8811 Gohr Road  
Krakow, WI 54137

Don Girardi  
6590 Aspen Drive  
Sobieski, WI 54171

David Behrend  
3214 County Road C  
Oconto Falls, WI 54154

Carolyn Barke  
6048 State Highway 32  
Gillett, WI 54124



### CLIENT RIGHTS COMMITTEE

Judith Buhrandt, Chair  
Karl Ballestad  
Kathy Gohr

### PERSONNEL COMMITTEE

Diane Nichols, Chair  
Carolyn Barke  
Don Girardi  
Judith Buhrandt, Alternate  
Loretta Shellman, Alternate

### HEALTHY OCONTO COUNTY COMMITTEE REPRESENTATIVE

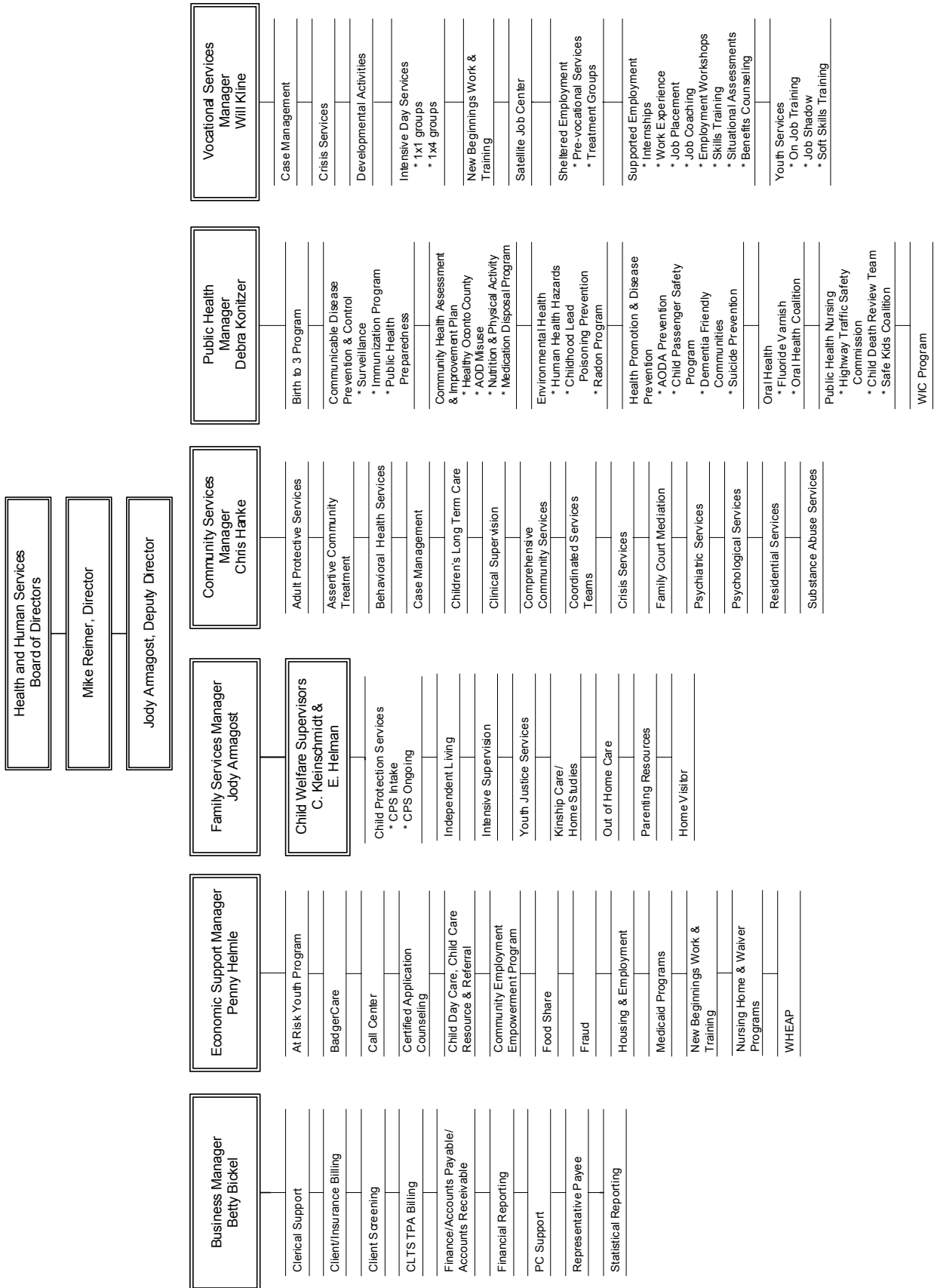
David Behrend

### AGING AND DISABILITY RESOURCE CENTER GOVERNING BOARD REPRESENTATIVES

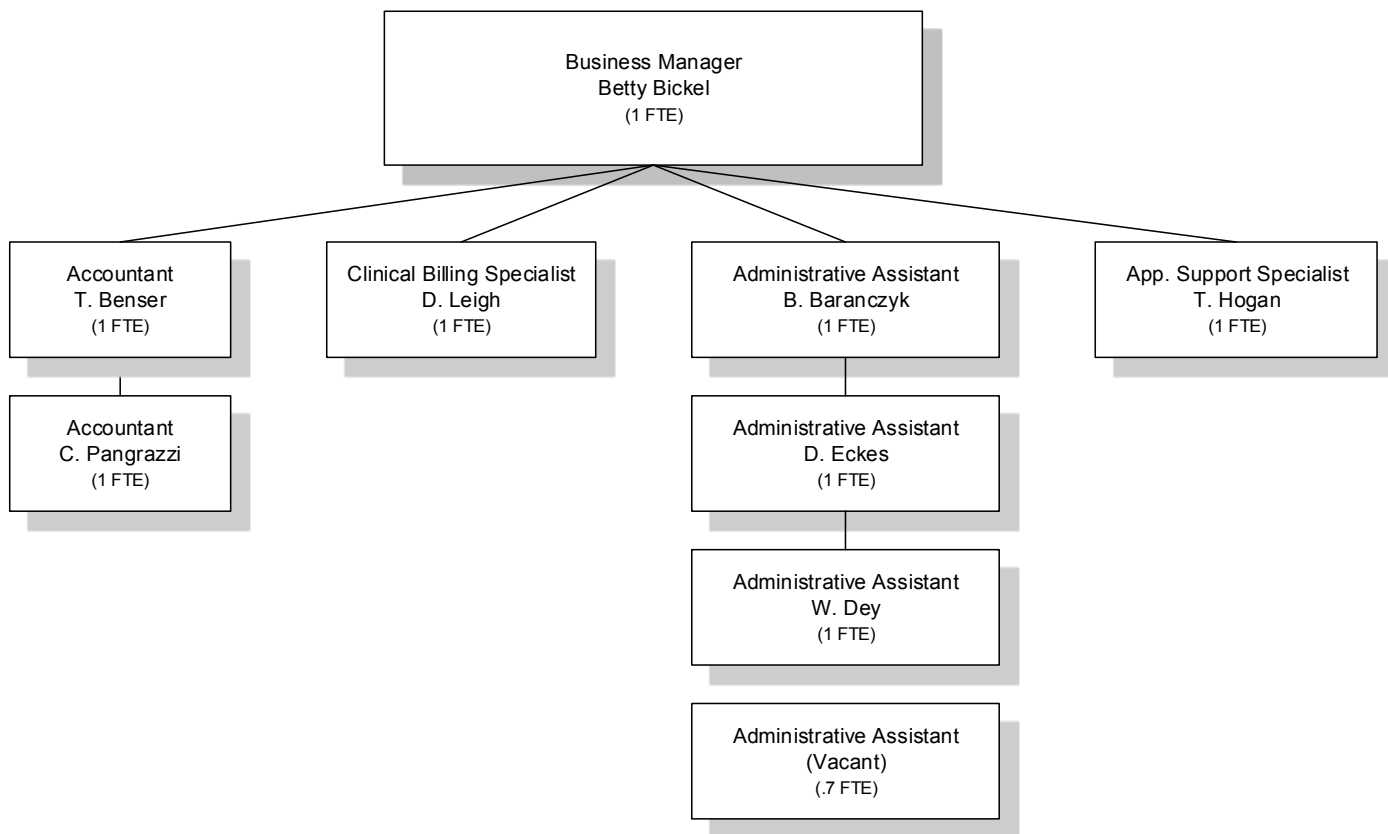
Kathy Gohr  
Diane Nichols

# PROGRAM ORGANIZATIONAL CHART

## HEALTH & HUMAN SERVICES PROGRAM ORGANIZATIONAL CHART



HEALTH & HUMAN SERVICES  
ADMINISTRATIVE SUPPORT

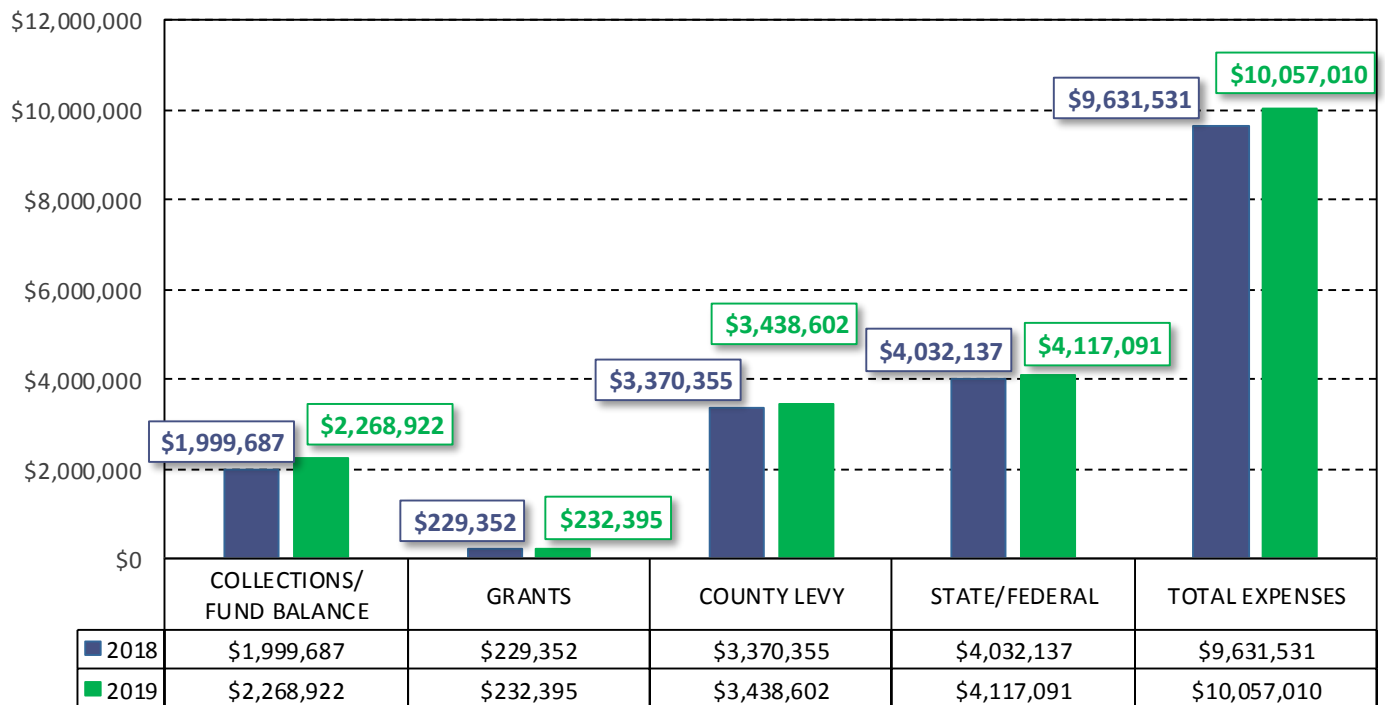


AUTHORIZED COUNTY POSITIONS: 9  
COUNTY FTE: 8.7

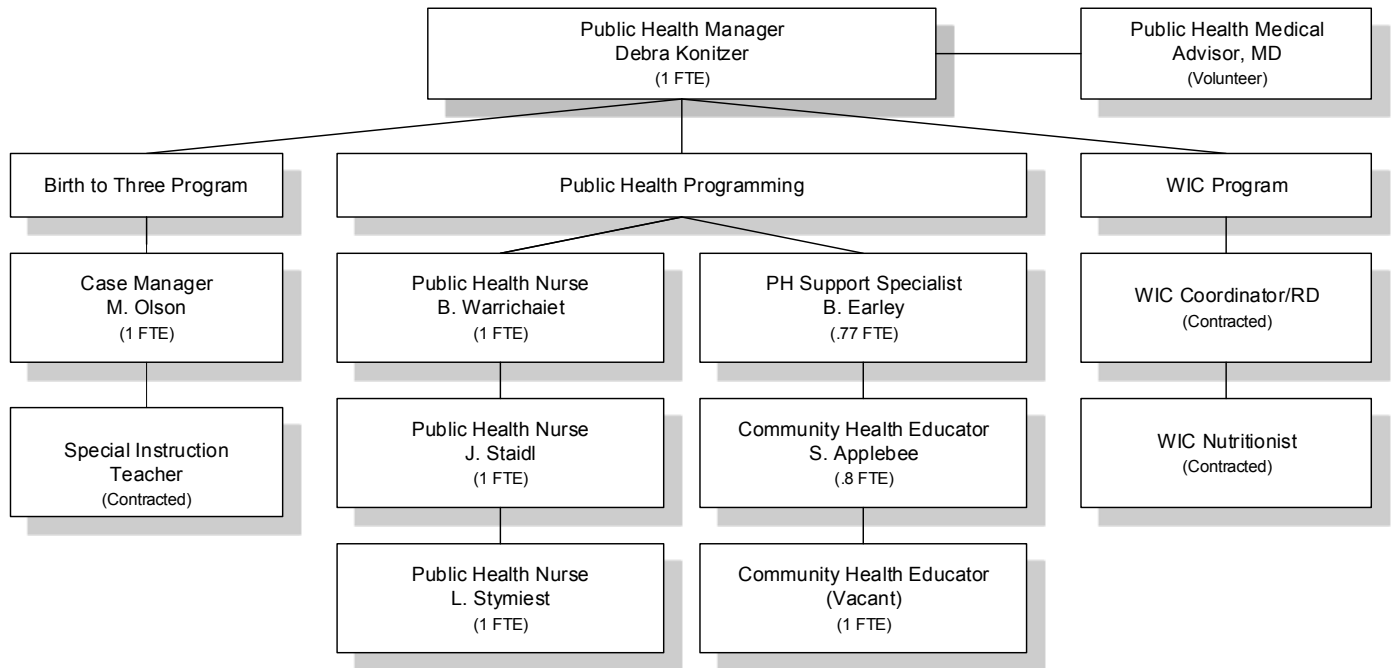
12/31/2019

## 2019 FINANCIAL SUMMARY

### Oconto County Department of Health and Human Services



HEALTH & HUMAN SERVICES  
PUBLIC HEALTH



**AUTHORIZED COUNTY POSITIONS: 8**

**COUNTY FTE: 7.57**

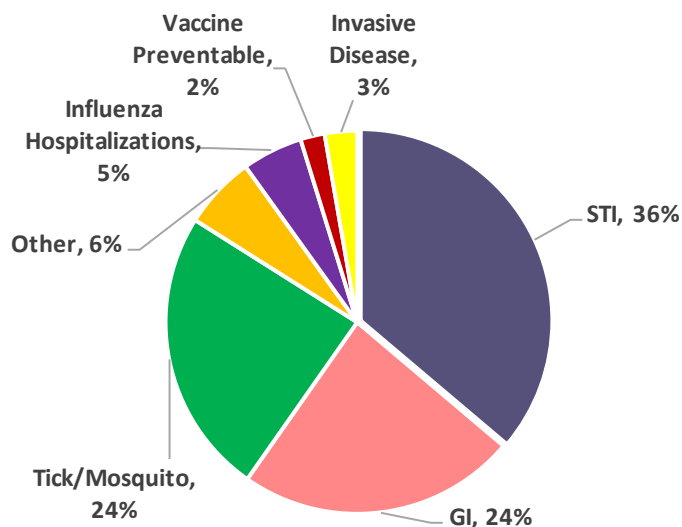
**CONTRACTED POSITIONS: 3**

**As of 12/31/2019**



## COMMUNICABLE AND VACCINE PREVENTABLE DISEASE PREVENTION AND CONTROL

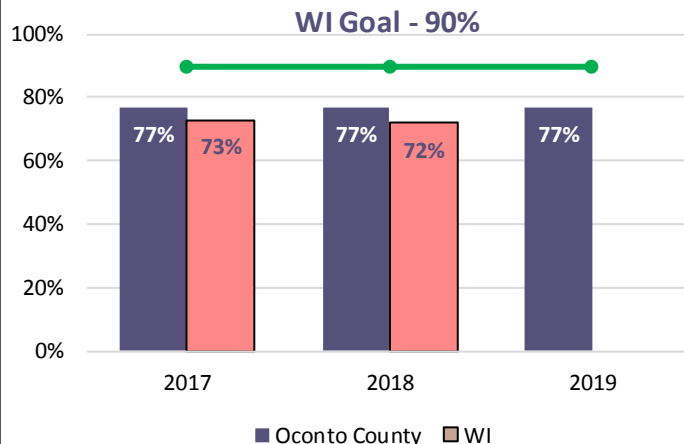
### Communicable Disease Cases by Category



**Total Case Reported—411**  
**Total Confirmed/Probable Cases—293**

Communicable Disease Prevention and Control is the investigation and implementation of measures to contain communicable diseases. \*See Appendix for disease by category.

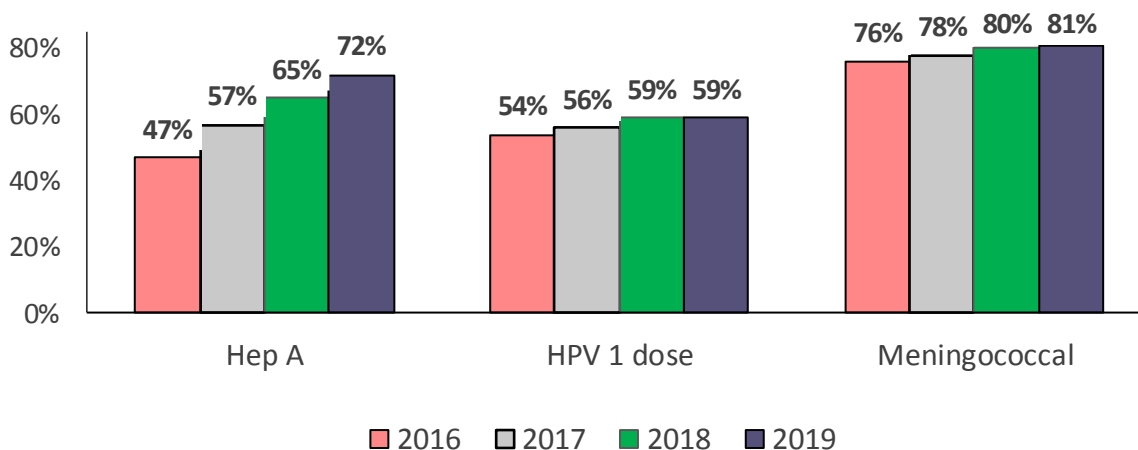
### % of Oconto County 2 Year Olds Fully Immunized \*



\* 2019 data for WI was not available at time of print



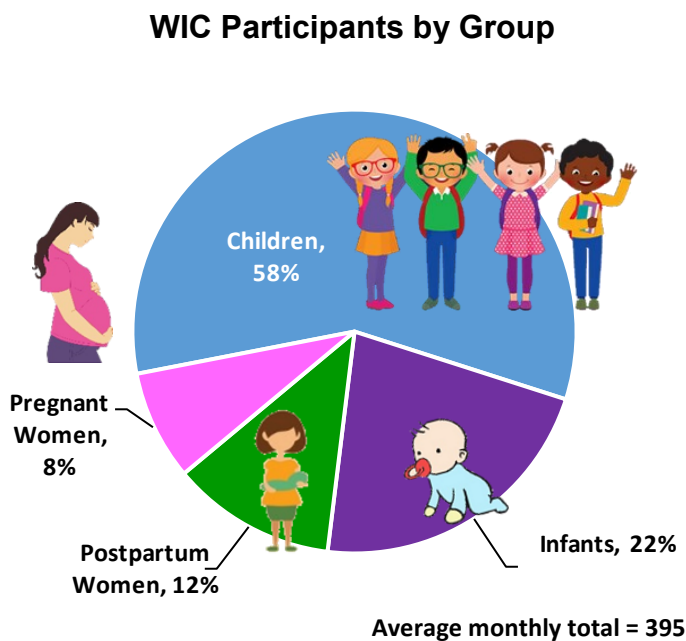
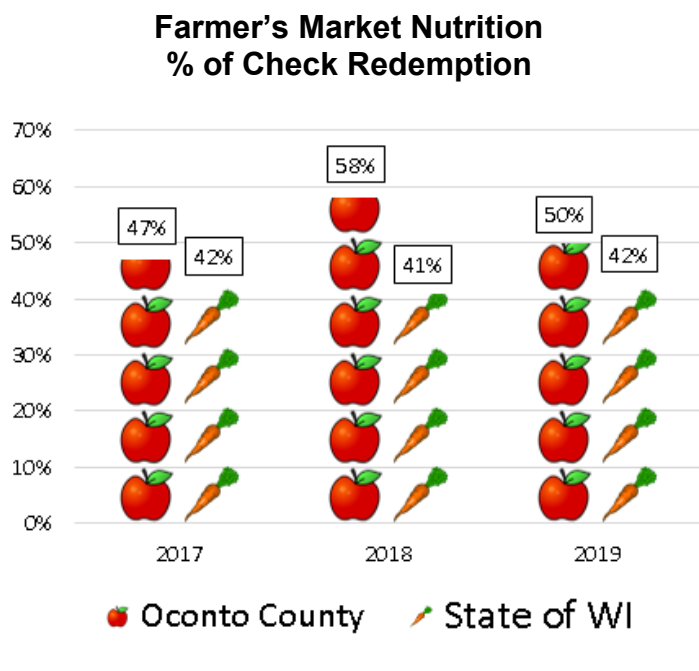
### Immunization Coverage Rates for Oconto County Residents Age 13-18 2016-2019



We continued the initiative to increase the number of recommended vaccines for adolescents. The Emergency Preparedness Mass Clinic Plan was activated for school based immunization clinics. Influenza vaccine was offered. In 2019, over 1,310 children were vaccinated for influenza, which represents 32% of school aged children eligible for vaccine. The graph above demonstrates the increase in the coverage rates for the other adolescent vaccines offered.

### WOMAN, INFANTS & CHILDREN (WIC) PROGRAM

The WIC Program provides supplemental foods, health care referrals, and nutrition education for low-income pregnant, breastfeeding, and non-breastfeeding postpartum women, and to infants and children up to age five who are found to be at nutritional risk.



## DIVISION SUMMARY

### ■ Suicide Prevention

The suicide rate in Oconto County continues to be higher than that of the State. The Public Health staff person who is trained to deliver a suicide prevention program called Question, Persuade and Refer, or QPR, collaborated with schools to present to 212 people in 2019. This brings the total trained in QPR over the last two years to 434. One goal of the program is to increase the number of participants willing to ask someone if they were thinking of suicide. For those trained in 2019, the percent of participants who would always ask someone if they were thinking of suicide increased from 13% before the training to 47% after the training.

### ■ Dementia Friendly Communities

Dementia Friendly Communities is a partnership with the Aging, Disability, & Resource Center. Their purpose is to educate the public, businesses, and government entities. The focus is on effective strategies to utilize when working with individuals with dementia and their caregivers. It also addresses how to find helpful and respectful ways to include people with dementia as important members of the community. This year, we have trained 198 first responders, one being the Sheriff's Department. The training includes dementia terminology, communication tips, and scenario specific actions. The first responders can utilize this knowledge in the field. A second Silver Society Club, aka "Memory Café" has been established. The Club has gained awareness with local skilled nursing facilities and assisted living facilities.

### ■ Fluoride Varnish Program

This program is the topical application of fluoride to a child's tooth surface with the goal to prevent tooth decay. The program targets children four years and younger, who participate in WIC.

- 153 children served, 42 children had more than 1 application

### ■ Birth to 3 Program

Birth to 3 Program is an early intervention program for infants and toddlers with developmental delays. In 2019, 103 children were referred to the program and 82 children were served. The State program takes a child count on October 1st of each year. This year 44 children were being served as of that day.

### ■ SAFE Kids Oconto County

A coalition to create a safe community by providing education, reducing barriers, and connecting resources to promote responsible behaviors which prevent childhood injuries.



#### Child Passenger Safety

- ◆ 97 seats were inspected
  - \* 80% arrived installed incorrectly
  - \* 43 seats destroyed; no longer safe for use
- ◆ 54 seats were distributed to families
  - \* 90% distributed to low income families



#### Wheeled Safety

- ◆ Collaborated with community partners to hold 30 events including bike safety events, bike to school days, community outreach and social media. Overall, with our efforts, 1,500 children and 5,000 adults were reached. In addition 259 helmets were provided and checked for proper fit.
- ◆ SAFE Kids continues to promote displaying bikes with helmets to raise awareness that the two items always go together. At 8 community events where bikes were given away/raffled off, the organizers followed this awareness-raising technique regarding wheeled safety. Additionally, for all media related photos, winners of bikes wore their helmets in the photos.



#### ATV/UTV Safety

- ◆ The focus of the ATV/UTV (Non-traffic Transport) continued to implement strategies targeted to decrease the number of injuries and hospitalizations due to Non-traffic Transportation. Activities accomplished in 2019 included: became familiar with laws & ordinances; safety training availability in Oconto County; established partnerships with ATV clubs; identified and established safety/educational materials for community education.



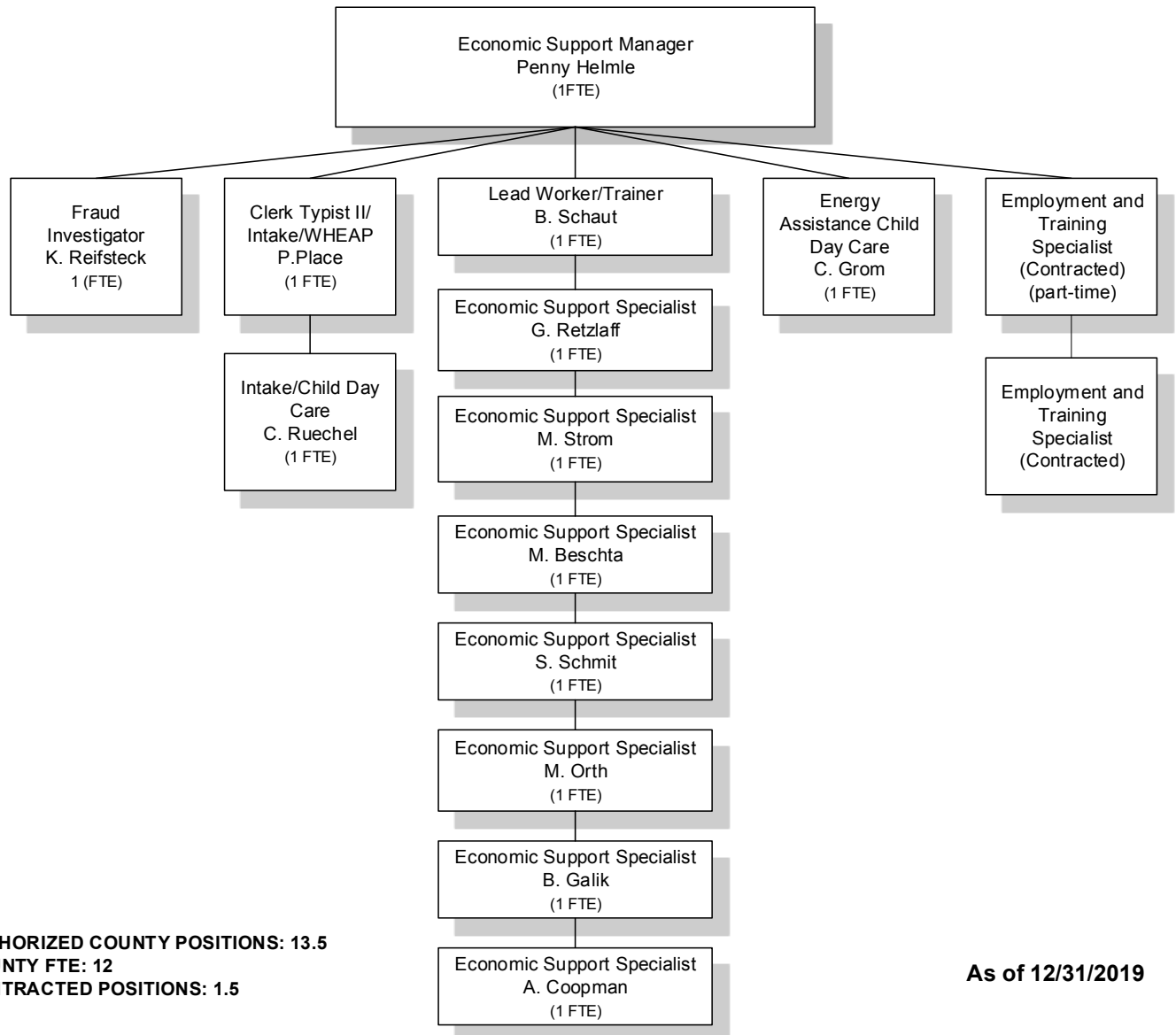
### ■ Healthy Oconto County

The implementation of the Community Health Improvement Plan continues, focusing in the health priority areas: Nutrition and Physical Activity, and Alcohol and Other Drug Misuse.

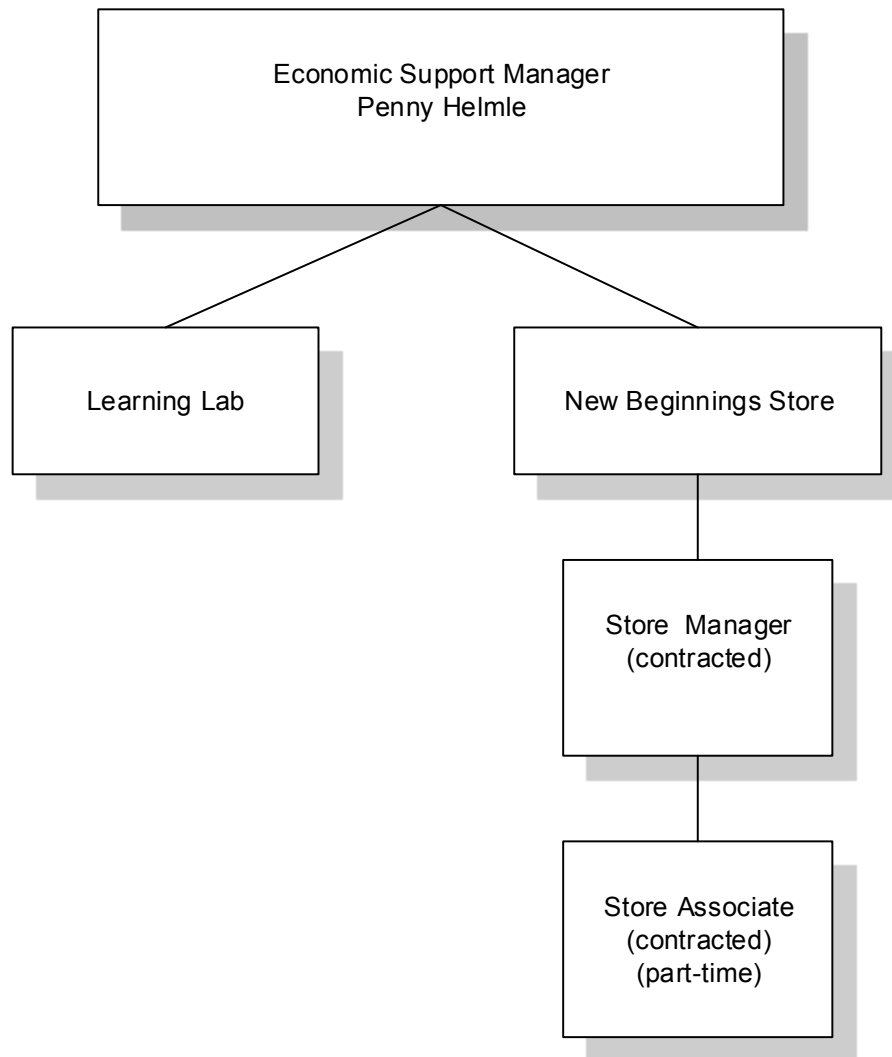
### ■ Blood Lead Screening of Children

Lead poisoning affects the growth and development of children. Our goal is early identification of lead poisoned children, decreasing the negative impact. In 2019, 129 children were screened. Five children had capillary elevated blood lead levels. These families received education from Public Health Staff and follow-up medical care by their health care provider. Two properties were placarded.

## HEALTH & HUMAN SERVICES ECONOMIC SUPPORT



**HEALTH & HUMAN SERVICES  
ECONOMIC SUPPORT  
JOB CENTER & NEW BEGINNINGS**



**AUTHORIZED COUNTY POSITIONS: 0**

**COUNTY FTE: 0**

**CONTRACTED POSITIONS: 2 (1 full-time, 1 part-time)**

**As of 12/31/2019**

## WHEAP (Wisconsin Home Energy Assistance Program) 2018-2019 OUTREACH CLINICS Clinic dates and number of applications each date



### GILLETT— NEW VIEW INDUSTRIES

10/2/18	12
10/23/18	11
11/20/18	11
11/27/18	12
12/18/18	11
1/18/19	13
1/31/19	9
2/18/19	10
3/12/19	11 + 1 copayment
3/26/19	12
	112



### OCONTO FALLS— NEW BEGINNINGS

10/8/18	10
10/22/18	10
11/5/18	11
11/19/18	11
12/3/18	7
12/17/18	10
1/14/19	11
1/21/19	8
2/25/19	8
	86



### LAKEWOOD— LAKEWOOD ADMIN BLDG

10/16/18	21
11/13/18	22
12/11/18	9 + 1 home visit
2/19/19	9 + 1 home visit
	61 + 2 home visits



### SURING— SURING MUNICIPAL BLDG

10/9/18	11
11/7/18	10
12/4/18	10
1/15/19	10
2/21/19	3 + 1 copayment
	44 + 1 copayment



### LITTLE SUAMICO— LITTLE SUAMICO TOWN HALL

11/2/18	24
1/11/19	11
	35



### LENA— LENA LIBRARY

10/4/18	12
11/1/18	8
	20



**TOTAL APPLICATIONS TAKEN AT OUTREACH SITES: 362**  
(358 + 2 COPAYMENT AGREEMENTS AND 2 HOME VISITS)

## NEW BEGINNINGS RESALE STORE & EMPLOYMENT/TRAINING

### Community Resource Empowerment Program

**\*\*New in 2019—CCS certifications and GED (started July 2019)\*\***

The Community Resource Empowerment Program began in 2017 and paved the way for other human services programming to begin within the Oconto Law Enforcement Center:

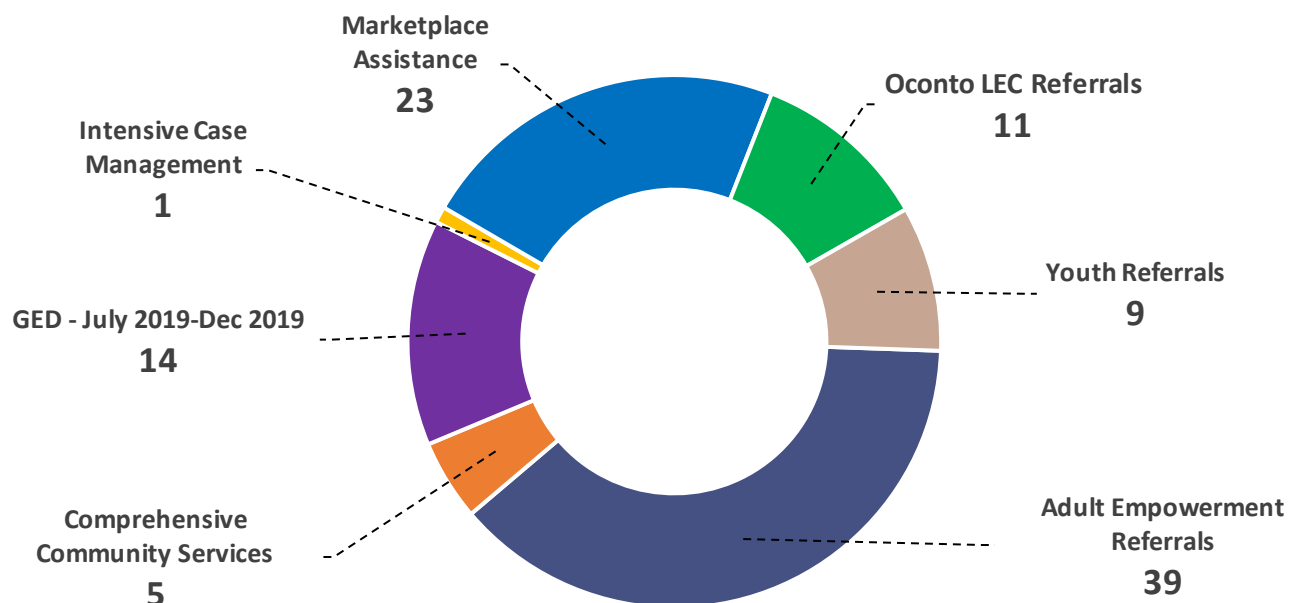
- GED began July 2019
- Parenting classes to begin in January 2020
- Substance Abuse education groups to begin in February 2020

In 2019:

- 39 client referrals (with follow-through face-to-face meetings)
- 11 jail referrals (resume/cover letter only)
- 23 marketplace insurance clients (80% during open enrollment)
- 13 GED referrals (7 completions—program began in July 2019) \*Fewer clients than 2018—but higher need in 2019
- CCS (Comprehensive Community Services) certified in 2019
- 5 CCS clients (AODA/Mental Health)
- 9 youth referrals
- 1 intensive case management youth (5 days per week contact February—August)



### Employment and Training Services—2019



### Success Stories

**Client A:** When an eighteen year old female began with our program in the spring of 2018, she was a very quiet and unhappy teenager who was hooked on drugs, withdrawn and ready to quit school because she was so far behind in her classes. Through a year of working with our unique programming, she received one-on-one tutoring and mentoring, and acquired job skills from working at the store. She also caught up on her studies and recovered all of her delinquent credits. She graduated on time and is now currently living in an apartment, independently, while working part-time and attending technical school classes to earn a degree in early childhood education. Through our time with her, she has flourished into a responsible, happy, and motivated individual who we confidently feel will continue to have success.

**Client B:** This is a young man with Asperger's (a form of autism) who had worked under the youth program for three years. Because of his unique skills and personality, he transitioned in the Community Resource Empowerment Program and continued working at the store. In March of 2019 he was finally confident enough to go out on his own and leave the program, with some gentle encouragement from the program coordinators.

**Client C:** This particular success story is untraditional in the sense that the individual that we worked with is currently serving time in prison. In order to understand his full story we need to back up. He came to us at the Law Enforcement Center in Oconto desiring to get his GED. At this time we were just starting up our GED program and he was our first student. He had never attempted to obtain his GED previously so he was starting at square one. He devoted his days and nights to studying hard to pass all 5 of his GED tests, as well as reviewing the soft skills training we offered him. While he knew that he would be going to prison, it was important to him to go there with his GED, allowing him to start classes upon arrival to earn a degree while incarcerated. His goal is to then find employment with his new degree upon release from prison.

**Client D:** A person with mental health challenges and disabilities was referred to the Community Resource Empowerment Program from New View Industries. We provided job coaching to her under the program and she transitioned to part-time janitorial work at the store and now works independent of a job coach.





## CURRENT TREND OF FRAUD INVESTIGATIONS

### Household Composition Fraud Cases

- Absent parent household and not reported
- Children claimed on application, not residing in the home
- Living with multiple people in the home, not reported
- Client report mother or father of the child is in the home, then when found over income, report that person out of the home, when they in fact never left

### Food Share Trafficking

- Selling foodshare to buy drugs
- Selling foodshare card for cash—50 cents on the dollar
- Using products purchased with foodshare to pay off bar tabs
- Incarcerated clients giving foodshare card in exchange for money on their jail accounts



#### How do we investigate household composition?

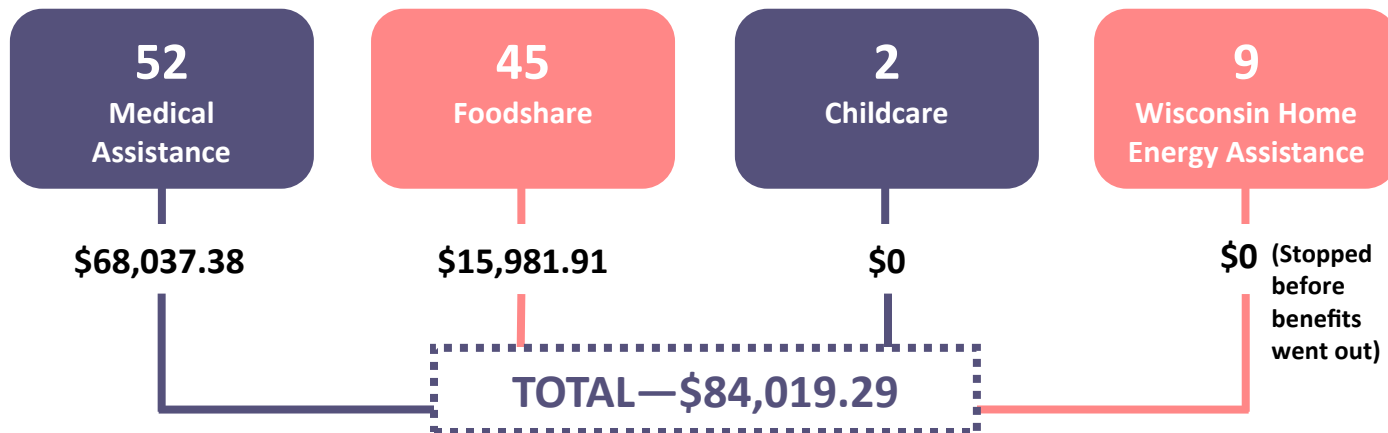
Contact schools, daycares, bus companies, employers, police departments, probation and parole, neighbors, post offices and do surveillance.

#### How do we investigate trafficking?

Research Food Share Transaction Details Report, track invalid pin entries, obtain videos and receipts from the grocery stores, work with FNS to receive alerts sent when a Foodshare card is used, and talk to jail personnel.

*\*\* All investigations start with social media, CLEAR reports, credit checks, and Google searches.*

## 2019 Fraud Statistics—Investigations



■ 72 cases are waiting for wage information

■ 282 investigations are open

■ 5 current fraud cases all regarding unreported self employment

## CHILD CARE/WISCONSIN SHARES

	Total Families	Children Served	Total Benefits Utilized	Average Utilized Per Child	Provider Locations Paid
Licensed Group	72	125	\$316,702	\$2,534.00	26
Public School Program	1	1	\$560.00	\$560.00	1
Cert School Age Program	4	4	\$2,564.00	\$641.00	1
Licensed Family	3	4	\$11,271.00	\$2,818.00	3
Regular Certified	2	4	\$7,642.00	\$1,911.00	2
In-Home Regular Certified	0	0	\$0	\$0	0
Provisional Certified	0	0	\$0	\$0	0
In-Home Provisional Cert	0	0	\$0	\$0	0
<b>Total</b>	<b>82</b>	<b>138</b>	<b>\$388,739</b>	<b>N/A</b>	<b>33</b>

## ECONOMIC SUPPORT CASELOAD

January	February	March	April	May	June
3,640	3,565	3,546	3,571	3,541	3,521

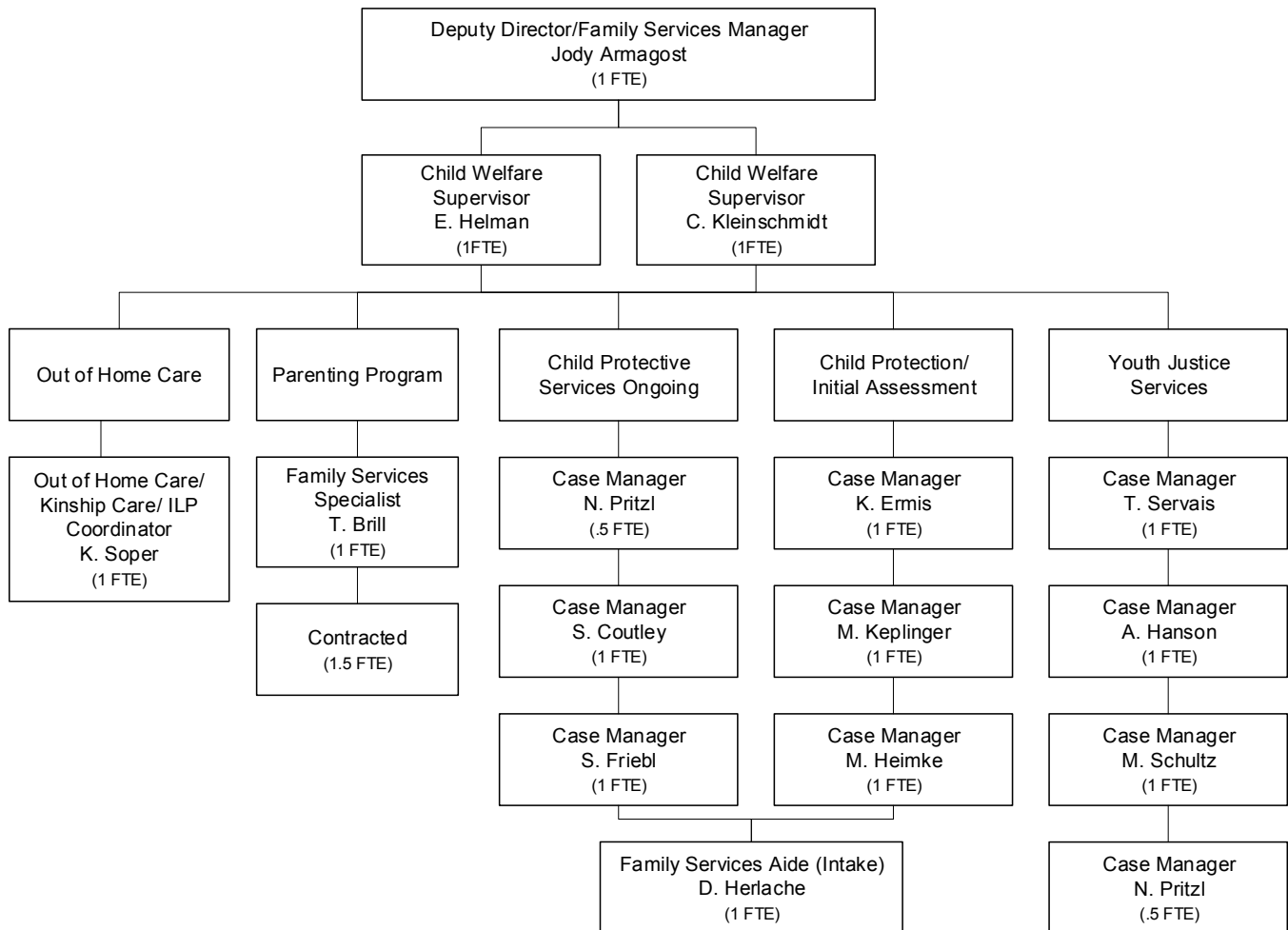
July	August	September	October	November	December
3,552	3,547	3,521	3,522	3,525	3,653



# 525-620

**Call Center Calls Answered Daily—  
Bay Lake Consortium**

## HEALTH & HUMAN SERVICES FAMILY SERVICES

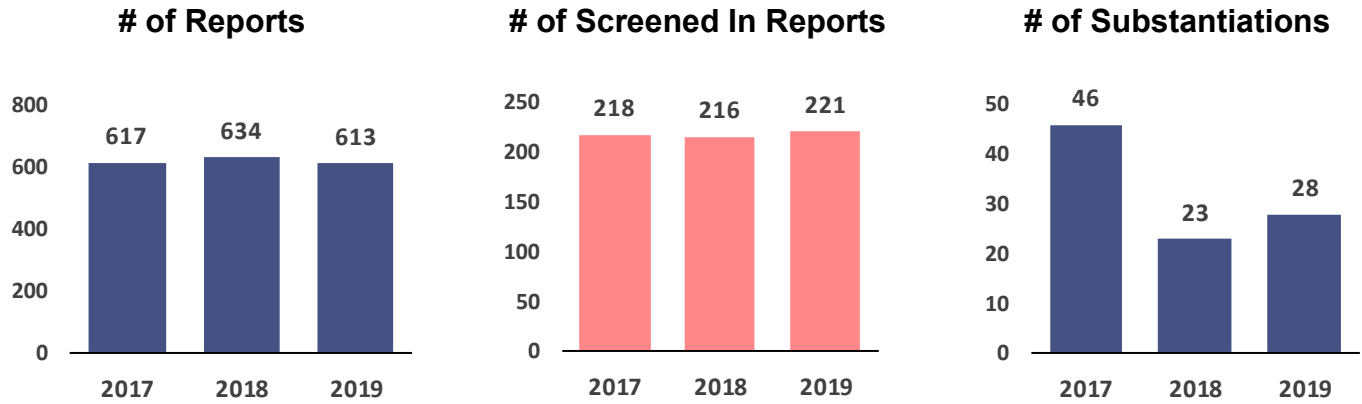


**AUTHORIZED COUNTY POSITIONS: 15**  
**COUNTY FTE: 15**  
**CONTRACTED POSITIONS: 1.5**

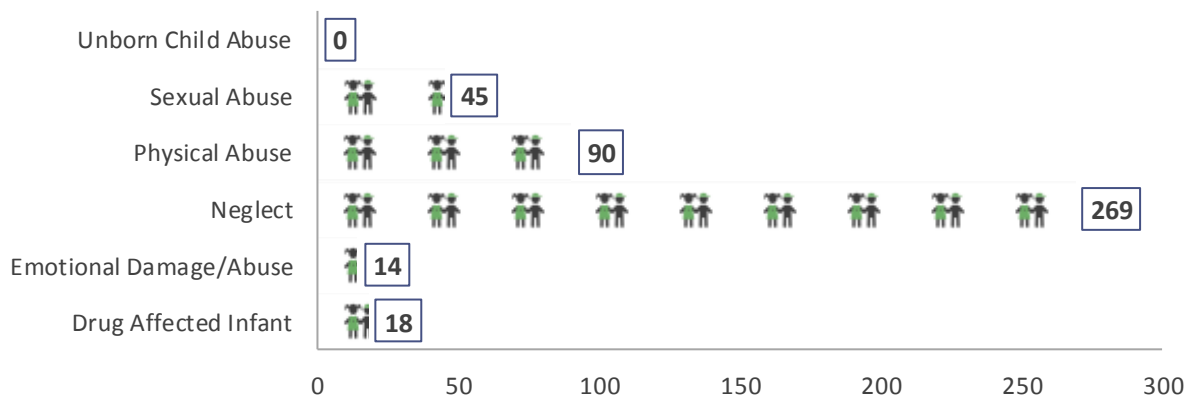
**12/31/2019**

### CHILD ABUSE AND NEGLECT REPORTS

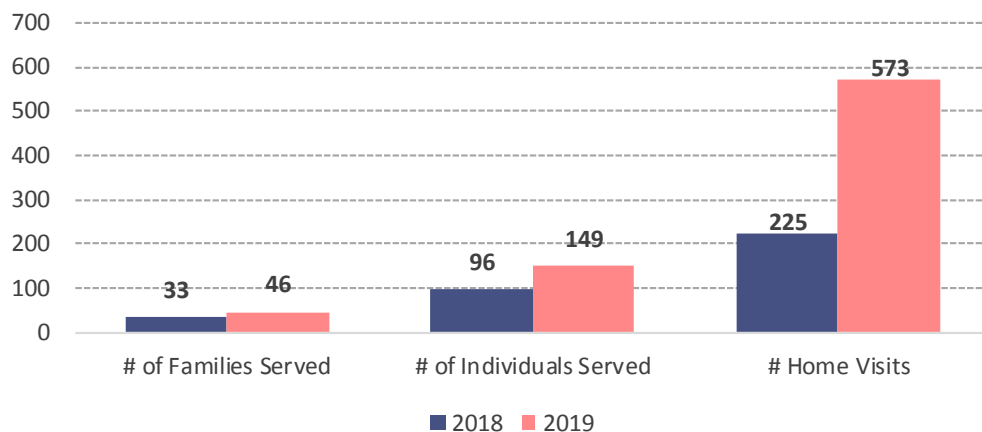
A child abuse and neglect report is assessed by the division to determine the course of action. The types of abuse and/or neglect and the investigation results are tracked. At times, case managers offer voluntary services to families where there are concerns in the home that do not rise to the level of requiring a Child Protective Services investigation.



### Child Abuse and Neglect Investigations in 2019 (Children Affected)



### 2019 HOME VISITOR PROGRAM



## OUT OF HOME PLACEMENTS

Foster Homes	2017	2018	2019
# of Children	39	40	31
Cost	\$158,405.64	\$160,562.30	\$117,027.11

Treatment Foster Homes	2017	2018	2019
# of Children	4	13	11
Cost	\$117,075.37	\$182,025.17	\$311,712.35

Group Homes	2017	2018	2019
# of Children	5	2	2
Cost	\$57,548.85	\$25,059.57	\$56,922.13

Shelter Care	2017	2018	2019
# of Children	5	6	5
Cost	\$7,070.00	\$11,086.00	\$35,330.00

Secure Detention	2017	2018	2019
# of Children	---	23	28
Cost	---	\$39,635.00	\$71,500.00

Respite	2017	2018	2019
# of Children	28	18	25
Cost	\$17,000.00	\$49,425.00	\$14,875.00

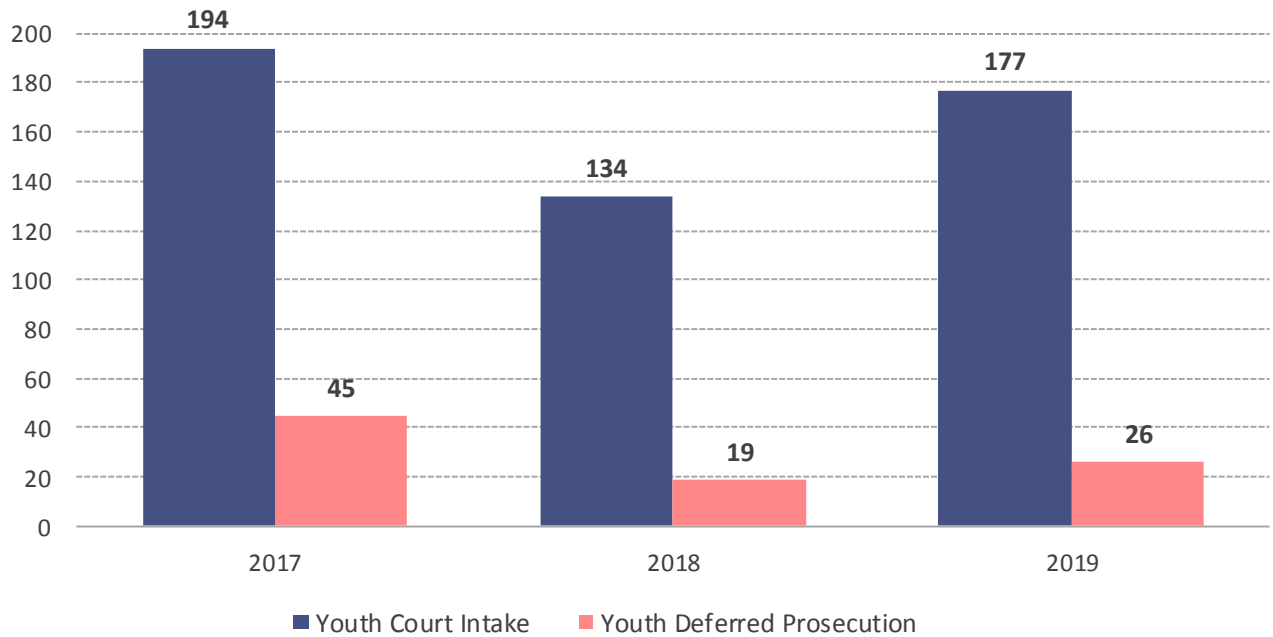
Correctional Facilities	2017	2018	2019
# of Children	4	4	1
Cost	\$232,184.00	\$203,369.00	\$105,034.00

Residential Care Centers	2017	2018	2019
# of Children	11	5	6
Cost	\$343,660.22	\$289,762.82	\$307,134.26

Subsidized Guardianships	2017	2018	2019
# of Children	8	12	12
Cost	\$33,506.45	\$69,625.94	\$75,513.00

Kinship	2017	2018	2019
# of Children Voluntary	42	50	56
# of Children Court Ordered	34	20	14
Cost	\$139,925.00	\$135,205.00	\$151,737.84

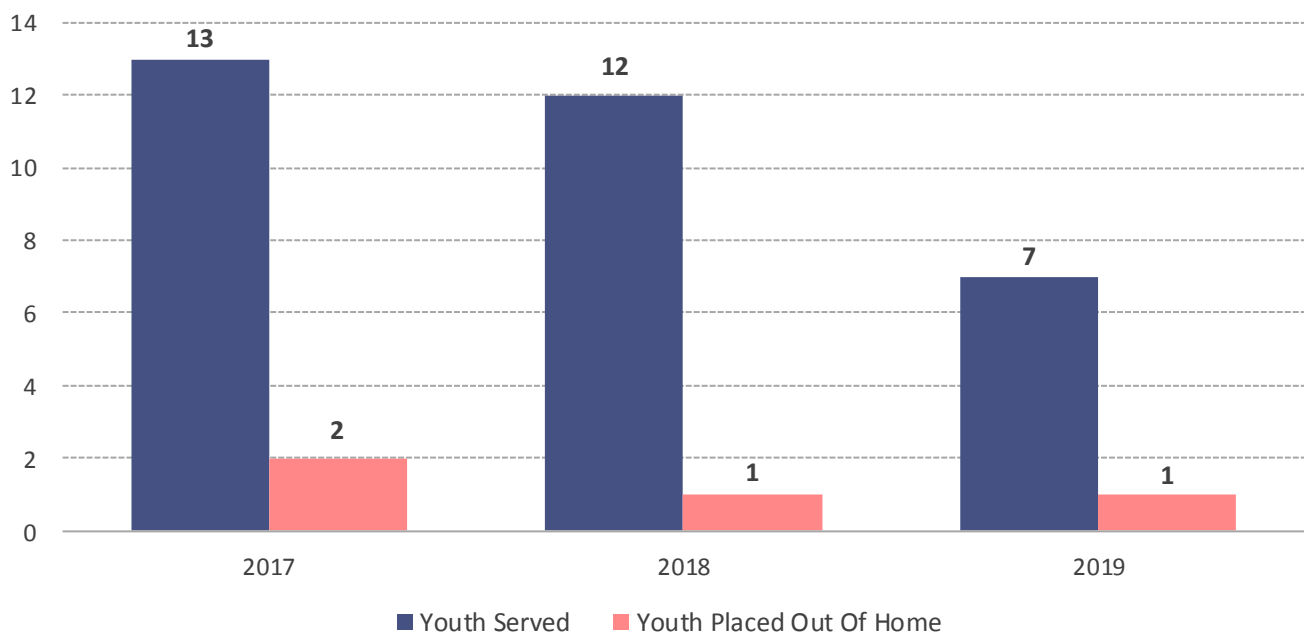
## YOUTH JUSTICE SERVICES



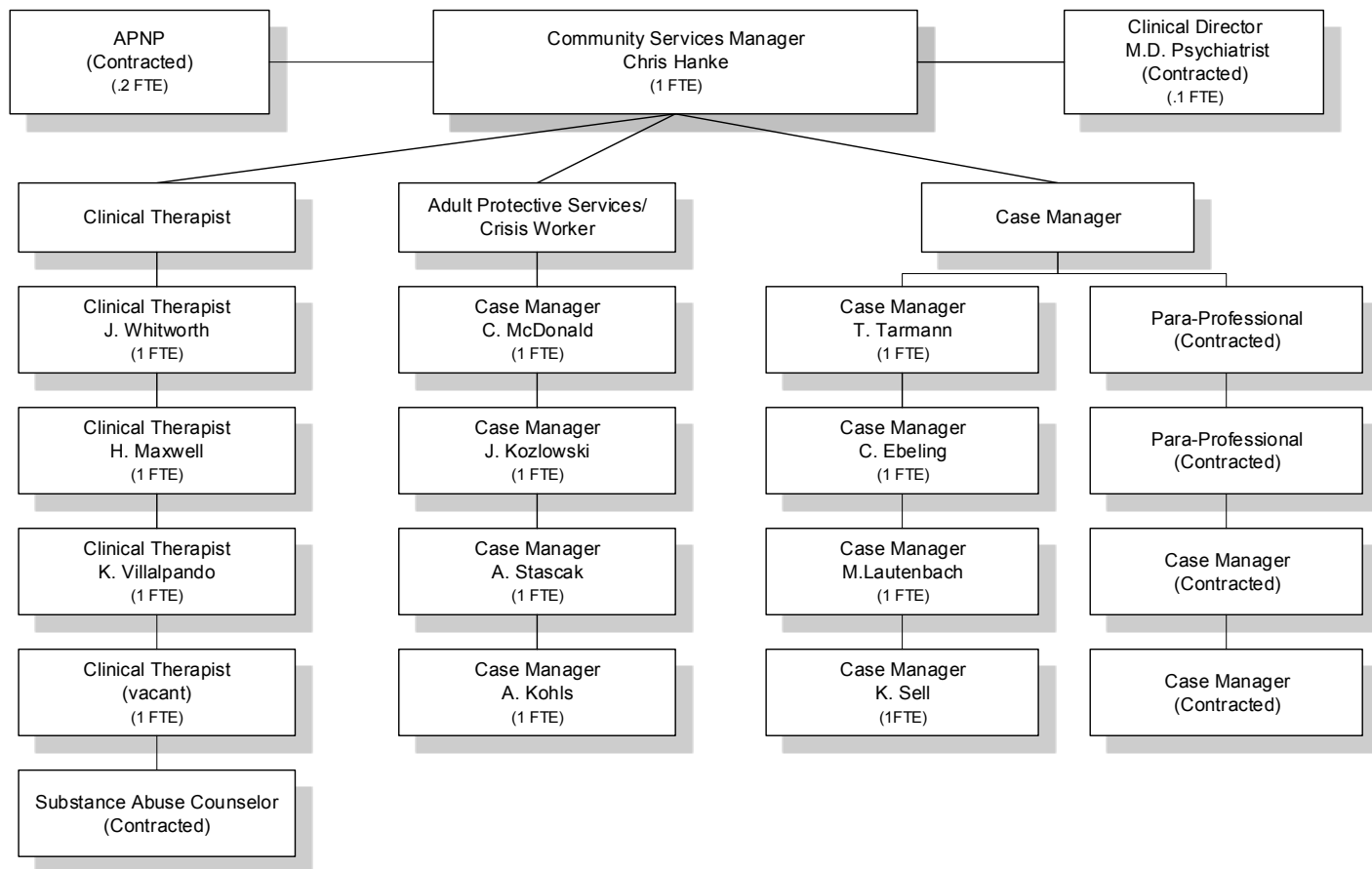
### Deferred Prosecution Agreement

Following an intake inquiry, some youth are offered deferred prosecution following an assessment conducted by a Youth Justice Social Worker. In these instances, if youth comply with all of the terms of the agreement, they are able to avoid a formal delinquency adjudication.

## INTENSIVE SUPERVISION PROGRAM



## HEALTH & HUMAN SERVICES COMMUNITY SERVICES



**AUTHORIZED COUNTY POSITIONS: 12**  
**COUNTY FTE: 12**  
**CONTRACTED POSITIONS: 7**

**12/31/2019**

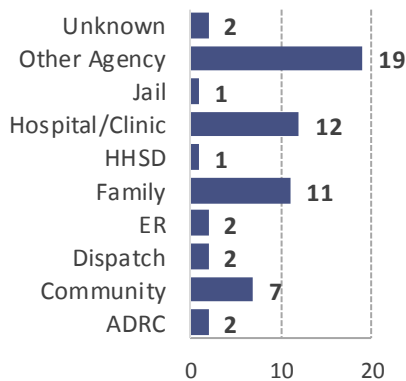
## 2019 CRISIS INTERVENTION/ADULT PROTECTIVE SERVICES/ ELDER AT RISK PROGRAMS

Program	Adolescent Contacts	Adult Contacts	Elder* Contacts	Total
Adult Protective Services	1	41	17	59
Crisis Intervention	128	503	33	664
Elder At Risk	0	4	120	124
<b>Total</b>	<b>129</b>	<b>548</b>	<b>170</b>	<b>847</b>

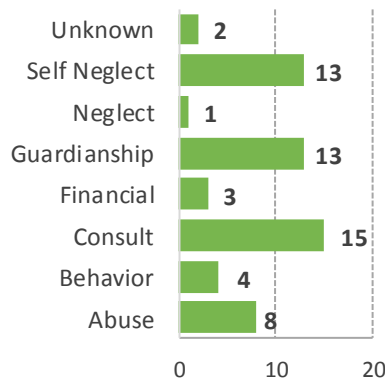
\* Elder is defined as any adult over the age of 60

### ADULT PROTECTIVE SERVICES

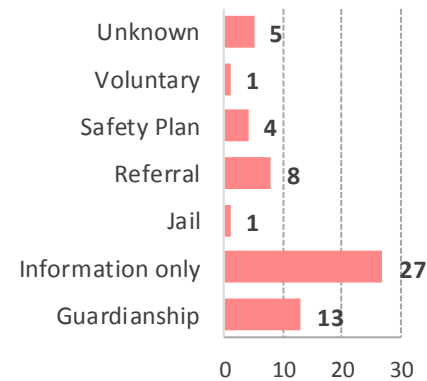
#### Referral Sources



#### Nature of Call



#### Interventions Provided



Gender:



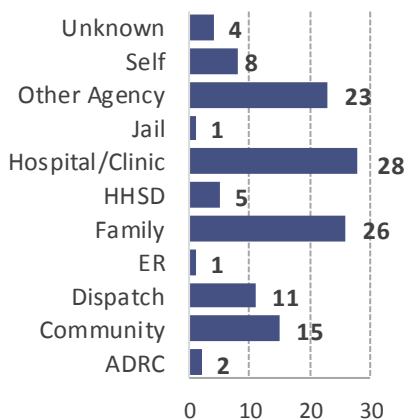
17 Females



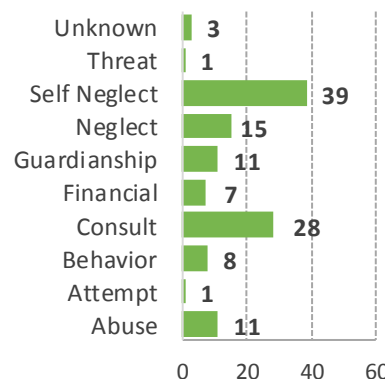
41 Males

### ELDER AT RISK PROGRAM

#### Referral Sources



#### Nature of Call



Gender



63 Females



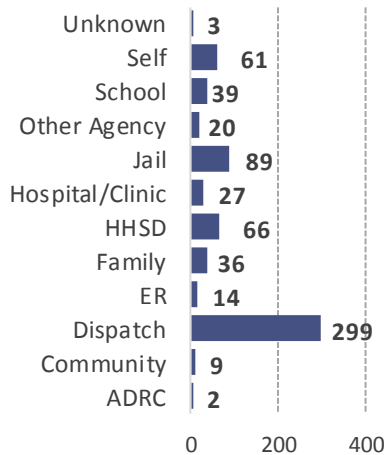
61 Males



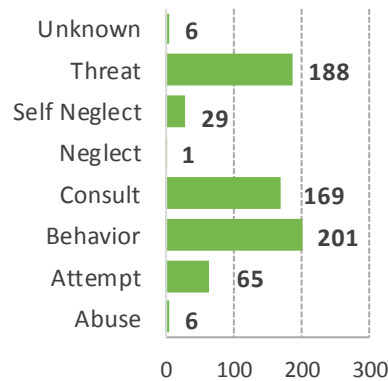
## CRISIS INTERVENTION/ADULT PROTECTIVE SERVICES/ ELDER AT RISK PROGRAMS

### CRISIS INTERVENTION

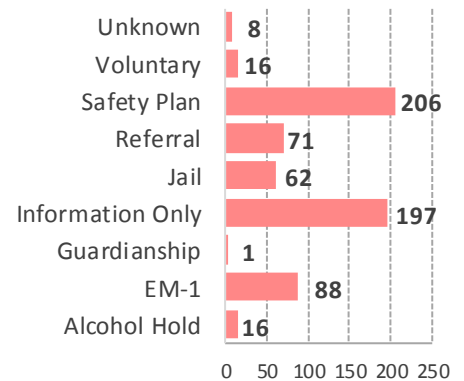
#### Referral Sources



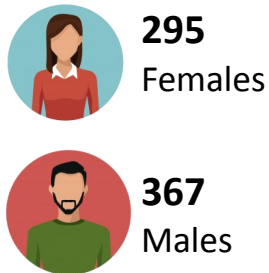
#### Nature of Call



#### Interventions Provided



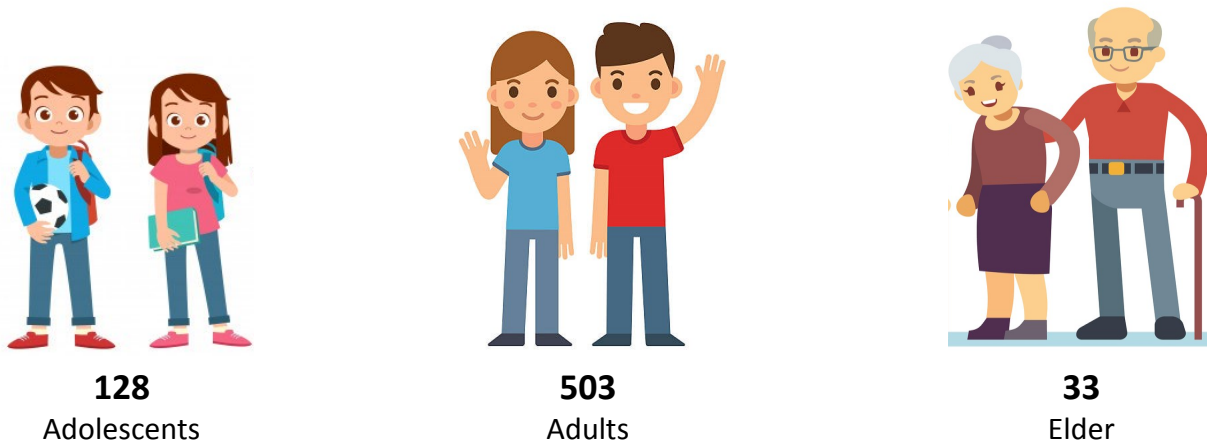
#### Gender



#### Calls By Time of Day



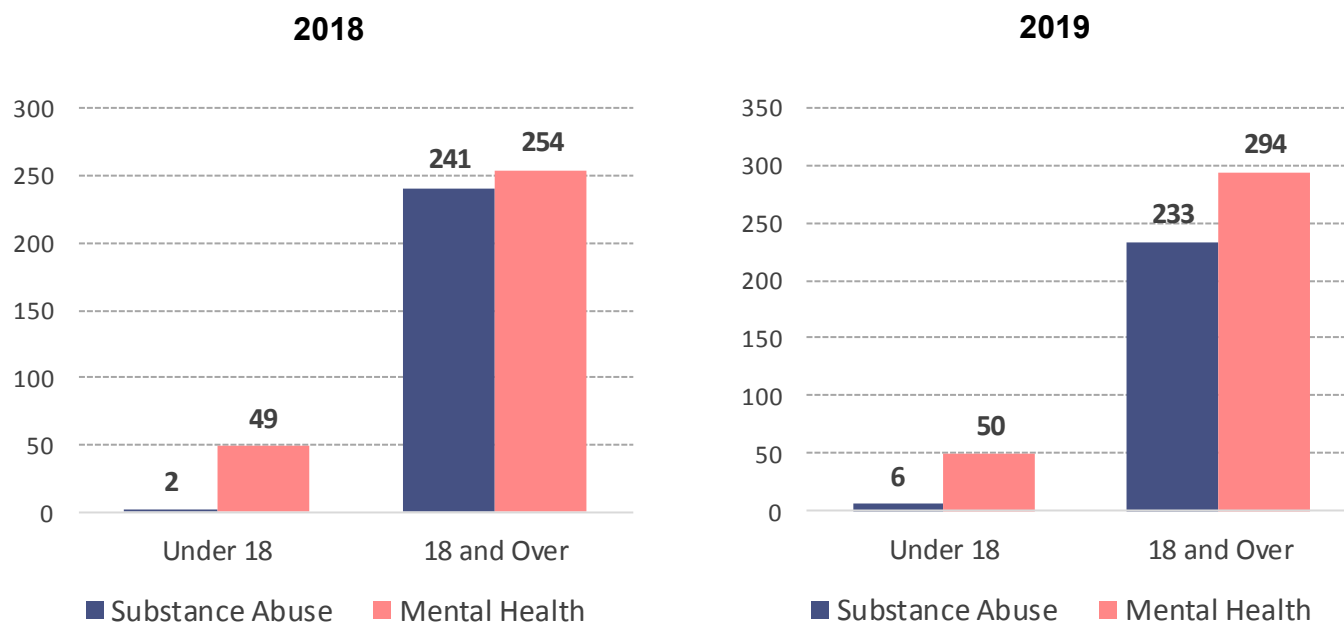
#### Age



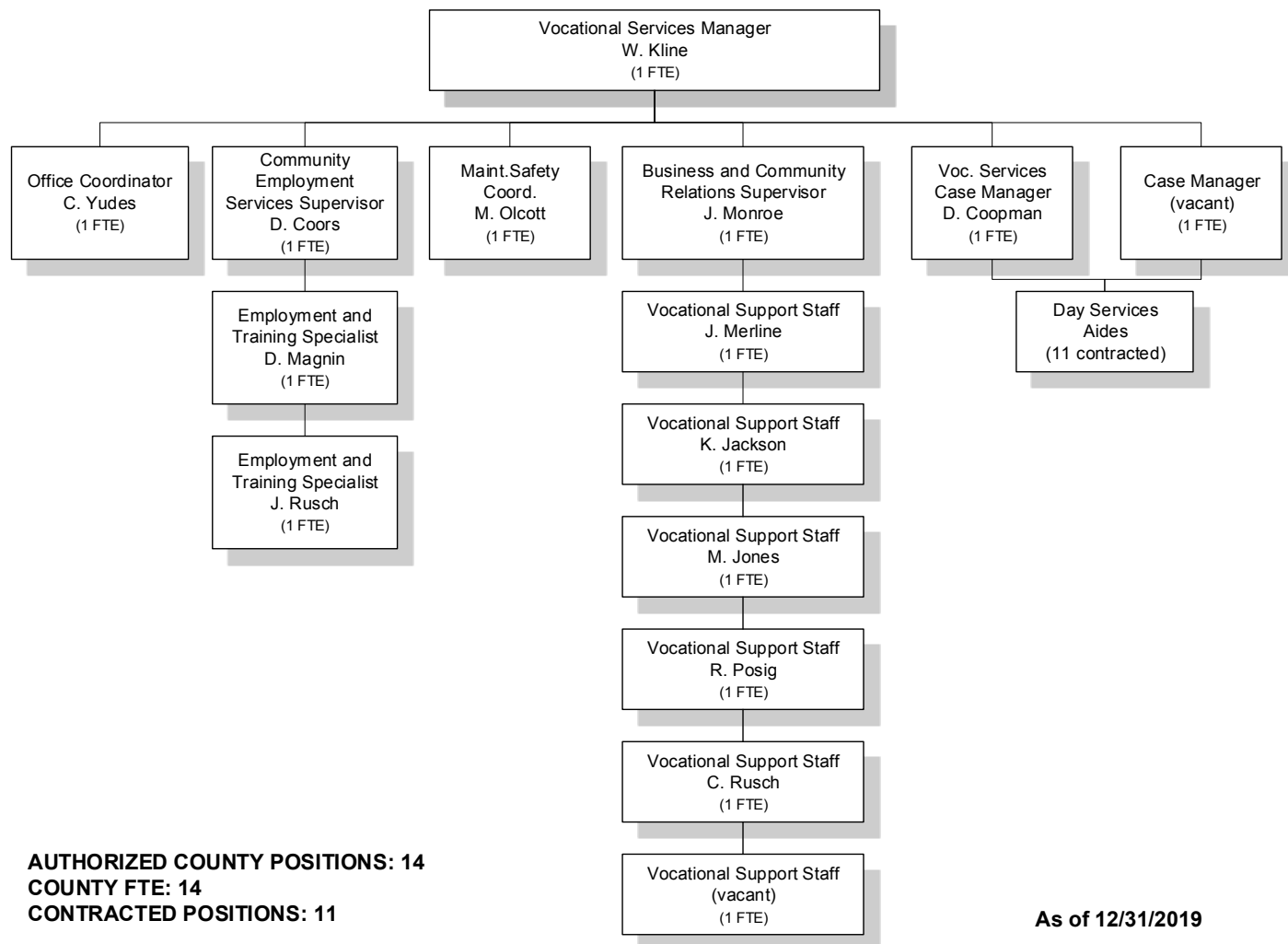
# OUTPATIENT SERVICES

	2018	2019
<b>■ OUTPATIENT CLINIC</b>		
• Number of Substance Abuse Clients	243	239
• Number of Mental Health Clients	303	344
<b>■ OWI (Operating While Intoxicated)</b>		
• Number of Assessments	135	118
<b>■ SUBSTANCE ABUSE</b>		
• Number of Assessments	115	57
<b>■ CHILDREN'S LONG TERM SUPPORT</b>		
• Number of Children Served	82	116

## Age of Clients Served by Clinic



## HEALTH & HUMAN SERVICES VOCATIONAL SERVICES



### NEW VIEW INDUSTRIES Programming—Client Participation



New View Industries is a Community Rehabilitation Program (CRP) that is a County operated division of Health and Human Services. We serve disabled adults and youth from our County as well as some from surrounding Counties. Our services have expanded throughout the years to include pre-vocational services, day services, supported employment in the community and now youth services. New View Industries continues to operate in Gillett where we have existed since 1974.

Our Mission is to assist people with disabilities to achieve their goals, build relationships, and develop greater independence.

**In 2019**

**161**

**clients (unduplicated)  
were served by NVI  
(164 in 2018).**



### HIGHLIGHTS OF 2019

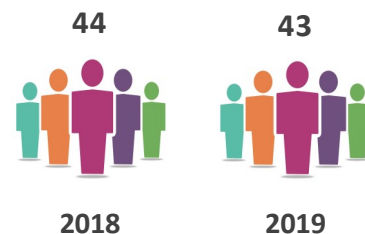
- Obtained a newer delivery truck and installed a new loading dock with County capital improvement funds. Both items were needed for the continuation of quality business services at New View Industries.
- Hosted Leadership Oconto County, a program of the Oconto County Economic Development Corporation.
- Took over the application process and administration of the Wisconsin Department of Transportation 85.21 funding
- Led a campaign to “wear blue” during Autism month in April
- Expanded Services to disabled youth with a Daily Living Skills program during the summer. The pilot program was host to 7 youth.
- Developed a 5 year facilities improvement plan
- Began strategizing for a new building to offer expanded services through the Economic Development Close out Grant.
- Increased production output by nearly \$50,000

## DIVISION SUMMARY

### Discovery Day Services

#### (1:8 staff ratio)

Discovery Day Services is programming for clients that promotes independence, daily living skills, life skills, social skills, volunteering, and recreation. Programming is completed in groups and changes throughout the year based on input from our clientele. Highlights of 2019 are as follows:



- Annual Dental Health Program with Gillett Dental promoting oral hygiene
- Overnight camping trip at Camp Tekakwitha on Loon Lake
- July Art show with winners art displayed at Beyer Home Museum
- Visit from Steve Beylon, WBAY channel 2 Meteorologist
- Campfire Safety Program with Wisconsin DNR personnel
- Veteran's Day Presentation
- Held client talent show at Gillett Community Center
- Designed "Christmas in the Park" display in Gillett
- Participated in Gillett Wreath Hunt
- WI DNR Explorer Program
- Purple Martin banding at Oconto City Park
- Tornado Safety Program
- Helping Hands (Volunteer Group)
- Work with the Humane Society making dog/cat toys and kennel blankets
- Made and donated "fidget mazes" for special education classes at local schools
- Participated in Oconto Quilt Guild meetings

### 2019 Community Outings

- Green Bay Booyah baseball game
- Oconto Library
- Gillett Library
- Butterfly Gardens
- Peshtigo Fire Museum
- Earthhaven Geology Museum
- Harmony Arboretum
- Pontoon rides at Lee Lake
- Oconto Marsh
- Gillett Fire Department tour
- Delzer's Pumpkin Farm
- Shawano Cinema
- Barkhausen Nature Center
- Holiday shopping
- Doc's Harley Davidson Zoo tour
- New Beginnings, Beyer Home Museum
- Sun Drop Museum
- Gillett Flower Shoppe tour
- Breakwater Park.

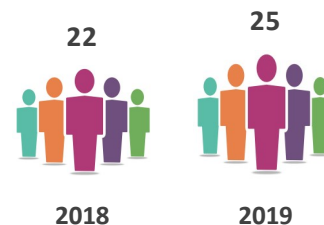
### 2019 Groups Held Throughout the Year

- Brain Games / Puzzles
- Wildlife Wonders
- A Look at Books
- Storyteller
- Creative Crafts
- All About Art
- Song and Dance
- Mad about Movies
- Tai Chi
- Cooking class

### Intensive Day Services

#### (1:4, 1:1, and 2:1 staff ratio)

Intensive Day Services programming is designed for clients who need extra supervision and support throughout the day for a variety of reasons such as needing personal cares or behavioral needs. Programming is based on client's learning basic living skills, social skills, and communication skills. Focus is put on developing fine and large motor skills, daily living skills, awareness, social integration and sensory integration.



#### Group Outings:

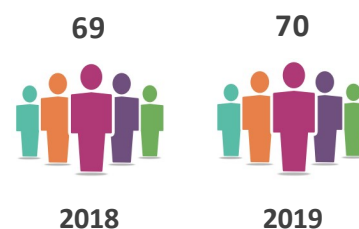
- Pumpkin Farm outing,
- Miniature golf in Oconto
- Swimming at the Bond Center
- Music in the park in Green Bay
- Camp Tekakwitha
- Outings for lunch
- Movie outings
- Bowling
- Visiting local parks
- Dairy Barn in Lena
- Green Bay Bullfrogs game
- Grocery shopping at Pat's Market for food used during cooking class

#### Examples of individualized Goals

- Increase handwashing skills
- Decrease behavioral outbursts
- Increase communication skills using picture identification, sign language, or spoken words
- Increase independent living skills through being responsible for their own personal items, working on general cleaning skills, etc.

### Pre-Vocational Services

Pre-Vocational Services are designed as a training for clients whose goal is to work in the community. The program is set up to be able to pay clients for work completed but also as an opportunity to learn other work skills such as soft skills, interacting appropriately with others, and other job readiness skills. Successful clients are referred to Supported Employment / DVR, if deemed appropriate by the care team and/or guardian.



- Wages paid out to disabled workers in 2019: \$123,515.29 (\$111,649.12 in 2018)
- Added a contracted position on the work floor to coordinate daily pre-vocational activities, provide additional supervision, and engage with clients to increase their work skills.
- Transformed the "wood shop" into a clean work area for a newly acquired assembly line job for Deluxe Plastics as well as creating a storage and staging area for shipping and receiving.
- Continued to serve and expand programming for Comprehensive Community Service clients (adults with mental health disorders) to provide work experiences, stabilization, and structure.

### Pre-Vocational Services (cont.)

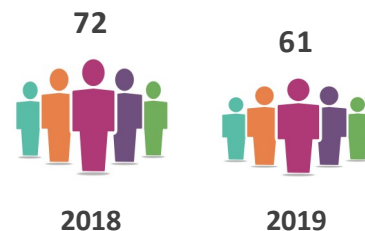
- Continued to complete the required WIOA (Workforce Innovation and Opportunity Act) education requirements for clients by coordinating UW-Whitewater staff to complete training on self-advocacy, self-determination and peer mentoring. These trainings are required for clients every 6 months if new to New View and annually for all other clients.
- Supervised and coordinated client mobile work crews to work at Deluxe Plastics facilities and Wisconsin Bench, an opportunity that enables clients to work in a community manufacturing environment.
- Continued to work 1:1 with clients to assist them, based on their disability, to design ideas to improve their production, train on new jobs, and increase work skills.
- Continued a janitorial placement at the Oconto Falls ADRC for cleaning. Clients also continue to train on maintaining the building and grounds by learning janitorial and lawn care tasks.

### Marketing/Procurement

- Continued to job develop in the surrounding communities to maximize workload for clients at New View.
- Production revenues were increased by over \$49,000 from 2018 to 2019.
- Successfully presented and won a bid for a new Deluxe Plastics job that regularly employs up to 10 clients daily.
- Conducted several tours for new department employees and board members, companies and organizations.
- Maintained presence on LinkedIn for New View Industries procurement development.
- Continued to work with all current customers to maintain good relationships and develop new job opportunities. Reviewed and submitted quotes on several new jobs with several established customers.
- New View Industries continued to “give back” to clients by hosting a client picnic in the spring as well as a Holiday party in December. Funds used for these events were raised by staff and clients as well as receiving Thrivent Action Team Funds.
- Retained membership and participated with Chambers of Commerce for Oconto, Oconto Falls, Shawano and Green Bay leading to future prospective work partnerships.
- Successfully completed renewal for the Federal sub-minimum wage certification.
- Attended Department of Labor Wage and Hour Division training to better understand Section 14(c) of the Fair Labor Standards Act.
- Helped facilitate an introduction and recognition of a New View Industries work crew by Governor Scott Walker during his visit to Deluxe Plastics.
- Continued participation in the Wisconsin State Use Program by performing work for Wisconsin Department of Transportation.
- Continued partnerships with the following business entities:
  - Deluxe Plastics, Endries International, Midwest Textiles, Nicolet Plastics, Inc., Diversified Wood Craft, Velocity Machine, White Potato Sportsman’s Club, Modern Plastics / Wisconsin Plastics, Wisconsin Department of Transportation and Wisconsin Bench.

### Supported Employment

Supported Employment works with the State of Wisconsin Division of Vocational Rehabilitation (DVR). New View Industries offers a variety of services depending on the client's needs. Some of these services include soft skill training, setting up temporary work experiences, job placement, job shadows, customized employment, career profiles, benefit analysis, job coaching, and job prep plans (assisting with resume's, interviews, etc.)



- Services continued to be offered for clients in Oconto, Shawano, Menominee, and Marinette counties
- Supported 61 clients in 2019 (72 in 2018)
- Skills To Pay The Bills (soft skills training workshop): 24 clients served (15 in 2018)
- Benefit Analysis completed: 5 (7 in 2018)
- Job Shadows completed: 22 (23 in 2018)
- Temporary work experiences set up: 18 (26 in 2018)
- Clients placed in permanent jobs: 11 (14 in 2018)
- Total job coaching hours – 1,282 hours (1,209 hours in 2018)
  - Some of these hours are long term job coaching paid for by Managed Care Organizations, DVR typically approves job coaching for up to 3 months if needed
- Local supportive businesses where clients were hired, attended job shadows, or used temp work experiences include:
  - Culver's (Shawano), MCL (Pulaski), McDonald's (Crivitz), Coleman Floral, Owens Flooring, Fireside Inn, NewCare, Bond Center, Oconto High School, Oconto Falls School District, Kwik Trip, Thompson's County Market, Witt's Piggly Wiggly, Oconto Humane Society, Dynamic Design, Pelkin's Piggly Wiggly, Fleet Farm, AutoZone (Shawano), Walgreens (Shawano), Thario Janitorial Services, Goodwill (Shawano), Northern Lights Hardware, McDermid Warehouse, Suring School District, Countryside Veterinary Services, Care Partners, New Beginnings, The Brother's 3, Parkway Golf Course, Walgreens (Shawano), Shawano County Human Services, JWC Trucking, Dockside, Salon 2140, and The Flower Shoppe
- Overall statewide DVR referrals were down by 23% in 2019. This was reflective in our numbers as well, as referrals were down by roughly 15%. In addition, the referrals we received were atypical when compared to prior years. We had increased referrals of individuals who were more severely disabled both cognitively and in terms of mental health. This led to a higher degree of difficulty with placing individuals in employment. It is assumed that because of the tight job market and employment needs, many individuals who typically would need the assistance of DVR have been able to get jobs in the community on their own because of the need of employers.





### Youth Services

New View Industries began to provide youth services in the form of Daily Living Skills Training to children enrolled in the Children's Waiver program. Seven youth, ages 12-17, participated in the inaugural program. Services were provided at New View Industries as well as in the community. The program focused on:



- Daily Living Skills Training / Independent Living Skills:
- Basic Food Preparation
- Housekeeping Skills
- Personal Appearance and Hygiene Skills
- Safety Skills
- Social Skills / Communication Skills:
- Soft Skill training
- Positive Peer Interaction
- Self-Advocacy
- Leisure Skills:
- Interactive Games
- Exploring Hobbies
- Physical Activities
- Community Integration:
- Volunteering
- Various Community Outings (parks, mini-golf, stores, restaurants, etc.)
- Swim Outings

## COMMUNICABLE DISEASE (REPORTABLE) BY CATEGORY



### Sexually Transmitted Infection

- Chlamydia
- Gonorrhea
- Pelvic Inflammatory Disease
- Syphilis



### Vaccine Preventable Disease

- Hemophilus Influenza
- Mumps
- Measles
- Rubella
- Pertussis (Whooping Cough)
- Varicella (Chicken Pox)



### Gastrointestinal Disease

- Campylobacteriosis
- Cyclosporiasis
- Cryptosporidiosis
- E-Coli
- Giardiasis
- Salmonellosis
- Shigellosis
- Yersiniosis



### Other

- Blastomycosis
- Carbon Monoxide
- Coccidioidomycosis
- Hepatitis A, B, C
- Histoplasmosis
- Latent Tuberculosis
- Legionellosis
- Mycobacterial Disease
- Toxoplasmosis
- Tularemia



### Tickborn/Mosquito

- Anaplasmosis
- Babesiosis
- Ehrlichiosis
- Lyme Disease



### Invasive Disease

- Bacterial Meningitis
- Streptococcal Disease



### Influenza—Associated Hospitalizations

- Influenza—Associated Hospitalizations

## NOTES

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